



**PAYMENTS & DEPOSITS**

**Deposit:** Bookings made more than 123 days from sailing are required to deposit 15% of applicable cruise fare within 7 days of booking. Bookings made between 94 and 123 days of sailing are required to deposit within 3 days of booking and bookings made within 93 days of sailing are required to deposit by the end of the booking day. Bookings not deposited as per this schedule will automatically be cancelled.

**Navigate the World:** The per person deposit to secure your Navigate the World Cruise is 20% of the applicable cruise fare for all suites and must be received within seven days of booking. Final balance must be received no later than 183 days prior to cruise departure, together with passport details and any special onboard service requests; otherwise, booking may be subject to immediate cancellation and any applicable penalties

**Balance of Payment:** Final payment must be received by Regent Seven Seas Cruises 93 days prior to cruise departures for voyages 14 nights or less and 153 days prior for voyages 15 nights or longer. Regent Seven Seas Cruises reserves the right to cancel any booking not fully paid at time of final payment.

**TERMS & CONDITIONS**

**Cancellation Fee Schedule:** The following cancellation charges will be assessed for all cancellations received prior to departure up to the scheduled time of departure. For all air inclusive cruise or cruise tour packages cancelled after receipt of the airline ticket, refunds will only be processed after the return of the airline ticket. The following charges will apply to cancellations received as follows

Days prior to departure		Cancellation Fee (of full fare)	
1 to 14 days in length	15 Days in length or more	Cat: RS	Cat: MS-H
124 days or more	154 days or more	25%	S\$150*
123-94 days	153-124 days	50%	15%
93-64 days	123-94 days	75%	50%
63-34 days	93-79 days	100%	75%
33 days or less, non-appearance	78 days or less	100%	100%

**Seven Sea Splendor Inaugural Season – 7 Feb – 26 Jun 2020**

Days prior to departure	Cancellation Fee (per person)	
Suite Categories	RS-SS	A-H
154 days or more	25% of full fare	S\$150*
153-124 days	50% of full fare	15% of full fare
123-94 days	50% of full fare	50% of full fare
93-79 days	75% of full fare	75% of full fare
78 days or less, non-appearance	100% of full fare	100% of full fare

**Voyages 100 Nights or Longer**

Days prior to departure	Cancellation Fee (per person)	
Suite Categories	RS-SS	A-H
184 days or more	10% of full fare	S\$750
183-154 days	25% of full fare	25% of full fare
153-124 days	50% of full fare	50% of full fare
123-94 days	75% of full fare	75% of full fare
93 days or less, non-appearance	100% of full fare	100% of full fare

\*per person administrative fee may be converted to a Future Cruise Credit redeemable on bookings made up to 12 months after cancellation and for travel within 24 months.

**Reservation Changes:**

Regent Seven Seas Cruises does not allow name changes after deposit has been received. Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees and the necessary fees as per above will still apply on top of the new fare. A new reservation will be made and will be subject to the new terms and conditions that are applicable at the time of booking.

**Pregnancy:**

Regent Seven Seas Cruises will not accept any Guests who will have entered their 24th week of pregnancy at the time their travel with Regent Seven Seas Cruises concludes. We do not represent that travel is safe during any point in the pregnancy of a Guest. Advice should be sought from your medical practitioner prior to embarkation. The period specified above represents our minimum requirement. All pregnant women are required to produce a physician’s letter stating that mother and baby are in good health, fit to travel, and that the pregnancy is not high-risk.

**Children, Infants and Un-accompanied Minors:**

Infants must be one year of age as of the first day of the cruise. Guests traveling with a young infant that does not meet the infant policy will be denied boarding. No refund or other compensation shall be due from Regent Seven Seas Cruises as a result of the denial of boarding to an underage infant or any accompanying Guests. Any Guests under the age of 18 must be accompanied by and occupy the same stateroom as an adult 18 years or older. Regent Seven Seas Cruises does not provide for the care, entertainment or supervision of children.

**Passport & Visa Requirement:**

All Guests must have passports valid for **six months** following disembarkation and necessary visas when boarding. It is the Guest’s responsibility to ensure that they have all necessary documents to participate in the cruise or cruisetour which they have purchased and Regent Seven Seas Cruises accepts no responsibility for obtaining required visas nor for advising Guests of visa or other immigration requirements. Travel documents are issued approximately 25 days prior to departure.

**Refund Policy-Payment Mode:**

For cheque or cash payment, refund will be made in the form of a cheque and processed within 2-4 weeks from date of written cancellation. For credit card payment, refund will be made through the credit card company and processed within 4-6 weeks. During peak periods, the refund process may be longer due to the increase in transactions.

Please take note that cruise line has the right to change the itinerary of the cruise without prior notice due to force majeure or for safety reasons associated with the ship or navigation.

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**Please Note:**

1. Check-in will close 2 hours prior to the scheduled sailing time. Guests whom arrive late will be denied boarding.
2. Please provide us with the exact name as printed on your passport and please check your invoice to ensure that the names are entered correctly otherwise you may not allow to board a cruise ship.
3. We will comply with all relevant obligations under the Personal Data Protection Act 2012 (“**PDPA**”) governing the collection, use, disclosure and care of your personal data in accordance with our privacy statement, a copy of which can be found at [www.ChanBrothers.com/Privacy](http://www.ChanBrothers.com/Privacy).
4. Other terms and conditions apply: <https://www.chanbrothers.com/PackageTourTnCs>

I understood and agreed above terms and conditions.

Guest’s Name: \_\_\_\_\_ Signature/ Date: \_\_\_\_\_ Booking Reference: \_\_\_\_\_