



## Cruise Tour Terms and Conditions

Minimum pax for group materialization without a tour coordinator.	10 persons
Minimum pax for group materialization with a tour coordinator. (Unless otherwise stated)	15 persons

Tour Type	Final Payment Due prior to departure	Deposit per person (S\$)
Asia Cruise-tour	45 days	S\$800
International Cruise-tour	60 days	S\$1000
*Others Cruise-tour	125 days	30%

\*Silversea Cruises, Regent Seven Seas Cruises, Oceania Cruises, Azamara Club Cruises, Crystal Cruises, Seabourn Cruise Line, Cunard Line, Albatros Expeditions, Poseidon Expeditions

## Cancellations Policy

### Asia Cruise-tour

Days prior to sailing	Cancellation fee (per person)
60 days or more	S\$600
59 – 35 days	Full deposit amount
34 – 15 days	60% of gross fare
14 days or less	100% of gross fare

### International Cruise-tour

Days prior to sailing	Cancellation fee (per person)
90 days or more	S\$800
89 – 61 days	Full deposit amount
60 – 46 days	50% of gross fare
45 – 31 days	75% of gross fare
30 days or less	100% of gross fare

### Others Cruise-tour

Days prior to sailing	Cancellation fee (per person)
125 days or more	S\$1200
124 – 95 days	Full deposit amount
94 – 65 days	50% of gross fare
64 – 35 days	75% of gross fare
34 days or less	100% of gross fare

Amendment of reservation is considered a cancellation and the cancellation charges as per above will still apply on top of the new fare (prevailing rates).

- Cabin/ Air Seat/ Room allocation is on request basis only. All request is subject to availability and confirmation, we will not be responsible if any such request is not or cannot be met for any reason.
- Airport taxes, port tax, fuel supplement and exchange rate are subjected to changes.
- Passage for a pregnant woman will only be permitted before her 24th week of pregnancy at the time of sailing. A physician's fit to travel note stating that they are in good health, not a high-risk pregnancy, and not entering the 24<sup>th</sup> week is required for all pregnant guest.

- Each traveler is solely responsible for ensuring that his or her passport or other travel document is valid for at least 6 months from the expected date of departure from the last of departure in the itinerary and that he or she has all necessary visas, permits, passes, licenses, vaccinations, health certificates and/or other documents or approvals as may be required by the applicable governmental authorities of the destination country (ies) in the package tour.
- Guest under 21 years of age must be accompanied in the same, connecting or next to one with adult's guest, who is 21 years of age or older at the time of embarkation. For passenger under the age of 18 travelling with an accompanying adult, who is not the minor's parent or legal guardian, consent form requires and may present at the pier during check in.
- Infants sailing onboard must be at least 6 months old of age at time of sailing. However, for some of the voyages as, the infant must be at least 12 months old at time of sailing or elder.
- The cruise line reserves the right to refuse embarkation to the aforementioned passengers and other accompanying guest(s). No refunds or other compensation shall be due from the cruise line/ travel agent to anyone as a result of the denial of boarding.
- Chan Brothers Travel is not liable for mis-connection and any additional costs incurred due to any changes, delay or cancellation for flight and cruise.
- Airlines, Cruises and Chan Brothers Travel reserve the rights to alter any of these Terms & Conditions, or policies contained therein, from time to time.
- Please take note that cruise line has the right to change the itinerary of the cruise without prior notice due to force majeure event or for safety reasons associated with the ship or navigation.
- Each traveler is also solely responsible for ensuring that his or her name as provided to the Company and reflected in the Pax Statement or Booking Advice tallies with the name in his or her passport or travel document. If any amendment to such name is required, all applicable fees and charges shall be borne by the traveler.
- We will comply with all relevant obligations under the Personal Data Protection Act 2012 (“**PDPA**”) governing the collection, use, disclosure and care of your personal data in accordance with our privacy statement, a copy of which can be found at [www.ChanBrothers.com/Privacy](http://www.ChanBrothers.com/Privacy).
- Other terms and conditions apply: <https://www.chanbrothers.com/PackageTourTnCs>

**Customer Acknowledgement:**

Signature/ Date: \_\_\_\_\_

Booking Reference: \_\_\_\_\_

Name: \_\_\_\_\_

Booked by: \_\_\_\_\_