



PAYMENTS & DEPOSITS

Deposit: A 25% deposit is required within 5 days of reservation or sooner for cruises of 14 days or less, or within 9 days or sooner for cruises of 15 days or more.

Balance of Payment: All cruises of 25 days or less: Seabourn must received full payment 90 days before sailing
All cruises of 26 days or longer: Seabourn must received full payment 120 days before sailing

All reservations are subject to cancellation without notice if payment are not received by the due date, and are finalized only when paid in full at 90 or 120 days prior to sailing as above stated. Reservations made within 90 or 120 days as above stated require full payment within 1 day of the reservation or sooner, as specified by Seabourn.

TERMS & CONDITIONS

Cancellation Fee Schedule: The below cancellation fees apply when either the entire booking, or any portion of a booking is cancelled or transferred to an alternative sailing, and shall apply to all travel including cruise, airfare and land arrangements. If only non-cruise components are cancelled, the guest will be responsible for any cancellation fee imposed by the airlines, other transportation carriers, tour and ground operators or hotel properties.

Cruises of 25 Days or Less:

Days prior to departure	Cancellation Fee
121 days or more	\$150 per cabin administration fee
120-92 days	15% of full fare
91-47 days	50% of full fare
46-32days	75% of full fare
31 days or less, or non-appearance	100% of full fare

Cruises of 26 Days or More:

Days prior to departure	Cancellation Fee
151 days or more	\$150 per cabin administration fee
150-122 days	15% of full fare
121-92 days	50% of full fare
91-77 days	75% of full fare
76 days or less, or non-appearance	100% of full fare

Cancellation Policy Exception:

If you have purchased a specially priced promotion that is 100% non-refundable from the point of payment, you are not entitled to any refund. Payment compensation or credit whatsoever of your gross fare if cancel your booking.

Replacement/ Name Changes: Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees and the necessary fees as per above will still apply on top of the new fare. Name changes require the prior approval of Seabourn Cruise contracts are nontransferable.

Children Travelling with Adult/ Minors: Please note that some countries have special requirements for minors (under age 18) who are not travelling with both parents. Children under 18 years of age must be accompanied by an adult and if that adult is not parent or legal guardian, written permission from the parent or legal guardian is required. Guest under 21 years of age must be accompanied by a parents, guardian or chaperone who is at least 21 years old; one adult chaperone is required for every 5 people under age 21.

Pregnancy: Seabourn cannot accept a booking or carry any guest who will be 24 completed weeks or more pregnant on the last day of the intended cruise. All pregnant women are required to produce a physician’s letter stating that mother and baby are in good health, fit to travel, and that the pregnancy is not high-risk.

Infant:

Seabourn will not accept reservations for infant 6 months or younger for transocean sailing at the time the cruise commences.

**Passport &
Visa Require-
ment:**

It is the Customer's sole responsibility to ensure that he/she has a valid passport with **minimum 6 months' validity** from date of the last departure point as well as the necessary visas, vaccinations, health certificates and all necessary travel documents as required by the various government authorities of the country (ies) to be visited. (e.g. exit/re-entry permit, work permit, social visitor pass etc).

**Refund Policy-
Payment
Mode:**

For cheque or cash payment, refund will be made in the form of a cheque and processed within 2-4 weeks from date of written cancellation. For credit card payment, refund will be made through the credit card company and processed within 4-6 weeks. During peak periods, the refund process may be longer due to the increase in transactions.

Please take note that cruise line has the right to change the itinerary of the cruise without prior notice due to force majeure or for safety reasons associated with the ship or navigation.

Please Note:

1. Check-in will close 2 hours prior to the scheduled sailing time. Guests whom arrive late will be denied boarding.
2. Please provide us with the exact name as printed on your passport and please check your invoice to ensure that the names are entered correctly otherwise you may not allow to board a cruise ship.
3. We will comply with all relevant obligations under the Personal Data Protection Act 2012 ("PDPA") governing the collection, use, disclosure and care of your personal data in accordance with our privacy statement, a copy of which can be found at www.ChanBrothers.com/Privacy.
4. Other terms and conditions apply: <https://www.chanbrothers.com/PackageTourTnCs>

I understood and agreed above terms and conditions.

Guest's Name: _____ Signature/ Date: _____ Booking Reference: _____