



PAYMENTS & DEPOSITS

Deposit: A 20% deposit is required for all passengers (including 3rd and 4th berths) traveling on a cruise/cruisetour. It must be received within 24 hours to 3 days of booking depending on the departure date for all voyages. World Cruise segment longer than 44 days, which require 30% or more of total fare.

Blocked Cabin: Full payment required upon booking

Final Payment:	<u>Sailing Length/Type</u>	<u>Final Payment Due</u>
	6 days or less	60 days
	7 days to 29 days (including World Cruise Segments)	75 days
	30 days or more (including World Cruise Segments)	120 days

(Bookings made within 120-30 days prior to departure require full payment within 24 hours. Bookings made within 30 days of departure require full payment at time of booking.)

**Deposit payment does not constitute a guaranteed booking. Deposit amount will be forfeited, and booking are subject to cancellation if full/final payment is not received by the above stated period.*

CANCELLATIONS & REFUNDS

Cancellation Fee Schedule: All passengers are required to pay a cancellation fee (including 3rd and 4th berths) if they cancel their cruise, cruisetour or Cruise Plus package. Cancellation fees are based on the fare paid, excluding Government fees & taxes, transfers, fuel supplement, shore & land excursions and most special service items.

The amount of cancellation fee varies based on length of sailing for cruise/cruisetour and timing of cancellation for cruise/cruisetour and Cruise Plus package, as illustrated in the schedules below.

Cruise & Cruisetour:

Cruise 6 days or less	Cruises 7-29 days	Cruise 30 days and more	Cancellation Fee
60 days or more	75 days or more	120 days or more	\$50 per cabin administration fee
59-48 days	74-60 days	119-93 days	Non refundable deposit
47-32 days	59-32 days	92-67 days	50% of total charges
31-18 days	31-18 days	66-46 days	75% of total charges
Within 17 days	Within 17 days	Within 45 days	100% of total charges

All sailings	Cancellation Fee
Special Promotion	Non refundable

Replacement/Name Changes:

Amendment of reservation is considered a cancellation and the necessary fees as per above will still apply on top of the new fare. Any amendments have to be made at least 72 hours prior to departure and subject to cruise line approval.

Fare & Schedule:

Cruise fares include accommodations, all meals and entertainment onboard. Cruise fares excludes airfare, insurance, visa, transfers, shore-excursion, meal ashore, government fees and taxes, gratuities to ship and personal. Fares and cabin availabilities are subject to change without prior notice. Schedules, port calls, hour of arrival and departure and special programs are subject to change without prior notice. Cruise Line shall not be required to refund any portion on fares or other charges nor make any compensation under these circumstances. Accordingly, Cruise Line shall not be responsible for the change or cancellation of any personally scheduled event because of alterations to the itinerary of any cruise or land tour. Cruise Line reserve the right to collect any increase in fares, government fees & fuel supplement in effect at the time of sailing, even if the fare has already been paid in full. ***Princess Cruises reserves the right to levy a non-commissionable Fuel Supplement on all passengers if the NYMEX oil price exceeds \$70 per barrel, even if the fare has been paid in full.*

Age Restrictions on Travel:

Passengers under the age of 21 years must be accompanied by a Passenger 21 years or older who shall assume responsibility for their care during the cruise. Below are the minimum age requirements* for cruise/cruisetour destinations:

6 months

Alaska, Canada & New England, Caribbean, Europe (exc. Transatlantic), Mexico, Panama Canal, Japan, Singapore

12 months

Asia (Except Singapore/Japan), Africa, Australia & New Zealand, Hawaii, South America, South Pacific, Tahiti, Transatlantic & Transpacific

*Minimum age for escorted landtours is 5 years old.

Age Restrictions on Drinking & Gambling:

The age for both drinking and gambling for Princess ships is 21 years old*.

*For cruises sailing from Australian ports, roundtrip from Southampton or from Singapore, the drinking and gambling age will be 18 years old.

*For cruises sailing from Japanese ports, the drinking and gambling age will be 20 years old.

Pregnancy:

Any passengers who will have entered the 24th week of pregnancy by the last day of the cruise are not allowed to book a cruise or to sail with Princess.

All pregnant women are required to produce a physician's letter stating that mother and baby are in good health, fit to travel and the pregnancy is not high-risk. The letter must also include the estimated date of delivery (EDD) calculated from both the Last Menstrual Period (LMP) and ultrasound, if performed.

Gratuities:

Gratuities will be charged to the passenger's onboard account in the following amounts:

Category Type	Gratuity per person per day (\$USD)
Inside, Oceanview and Balcony Staterooms	\$13.50
Mini-Suites and Club Class	\$14.50
Suites	\$15.50

NOTE: Gratuities may vary or change without notice.

At Ease Waiver Program:

Cancellation Fee Waiver

This program must be paid for with the deposit and cannot be added at a later date.

The program is not available for bookings made within final payment period and is not refundable under any circumstances, once paid.

Cruise Fare (per guest)	Vacation Protection	Platinum Vacation Protection
Up to US\$2499.99	8% of fare*	12% of fare*
US\$2500 and above	7% of fare*	11% of fare*

*refer www.princess.com for details regarding terms, conditions and exclusions.

Passport & Visa Requirement:

It is the Customer's sole responsibility to ensure that he/she has a valid passport with **minimum 6 months' validity** from date of the last departure point as well as the necessary visas, vaccinations, health certificates and all necessary travel documents as required by the various government authorities of the country (ies) to be visited. (e.g. exit/re-entry permit, work permit, social visitor pass etc).

Refund Policy-Payment Mode:

For cheque or cash payment, refund will be made in the form of a cheque and processed within 2-4 weeks from date of written cancellation. For credit card payment, refund will be made through the credit card company and processed within 4-6 weeks. During peak periods, the refund process may be longer due to the increase in transactions.

Other Terms and Conditions:

Chan Brothers Travel reserves the right to change, amend, insert or delete any of the Terms and Conditions, or policies contained in this document, as the case may be, without prior notice.

Please take note that cruise line has the right to change the itinerary of the cruise without prior notice due to force majeure or for safety reasons associated with the ship or navigation.

Please Note:

1. Check-in will close 2 hours prior to the scheduled sailing time. Guests whom arrive late will be denied boarding.
2. Please provide us with the exact name as printed on your passport and please check your invoice to ensure that the names are entered correctly otherwise you may not allow to board a cruise ship.

I understood and agreed above terms and conditions.

Signature/ Date: _____

Guest's Name: _____

Booking Reference: _____

Passport/ NRIC: _____

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